# Sitterville, LLC. Privacy Policy

## Last Updated: January 1, 2024

This Privacy Policy describes how Sitterville, LLC. ("Company", "we", "us", "our") collects, uses, and shares information about you when you use our online care service available at <u>www.sitterville.net</u> ("Service") and the rights and choices available to you with respect to your information.

# 1. Information We Collect:

We collect and store information that you provide directly to us when you use our Service. The types of information we may collect include:

- Personal identification information (name, email address, phone number, etc.).
- Demographic information (such as age, gender, and zip code).
- Information relating to your children (age, gender, special needs, etc.).
- Payment and billing information.
- Content you post on our Service (such as reviews and feedback).

We may also collect information about you automatically when you visit our website, including:

- Log and usage data (such as your IP address, browser type, access times, pages viewed, etc.).
- Device information (such as hardware model, operating system, etc.).
- Cookies and similar technologies.

## 2. Use of Your Information:

We may use your information for various purposes, including to:

- Provide, maintain, and improve our Service.
- Process transactions and send related information, including confirmations and receipts.
- Respond to your comments, questions, and requests and provide customer service.
- Communicate with you about products, services, offers, and events, and provide news and information we think will be of interest to you.
- Monitor and analyze trends, usage, and activities in connection with our Service.
- Personalize the Service and provide advertisements, content, or features that match user profiles or interests.

## 3. Sharing of Your Information:

We may share your information with third parties under the following circumstances:

- With your consent or at your direction.
- With service providers, consultants, or other third-party partners who need access to your information to carry out work on our behalf.

# Sitterville, LLC. Privacy Policy

- In response to legal process or request for information if we believe disclosure is in accordance with, or required by, any applicable law, regulation, or legal process.
- In connection with, or during negotiations of, any merger, sale of company assets, financing or acquisition of all or a portion of our business by another company.

# 4. Data Security:

We take the security of your information seriously and use appropriate technical and organizational measures to protect your information against unauthorized or unlawful processing and against accidental loss, destruction, or damage. However, no method of transmission over the internet, or method of electronic storage, is 100% secure.

## 5. Children's Privacy:

Our Service is not intended for use by children under the age of 13 and we do not knowingly collect personal information from children under the age of 13. If we learn that we have collected personal information from a child under 13, we will delete that information as quickly as possible.

## 6. Your Rights:

Depending on where you reside, you may have certain rights with respect to your information, such as rights to access, correct, delete, or object to our use of your information, or withdraw your consent to our use of your information.

## 7. Updates to this Policy:

We may change this Privacy Policy from time to time. If we make changes, we will notify you by revising the date at the top of the policy and, in some cases, we may provide you with additional notice (such as adding a statement to our website homepage or sending you a notification).

## 8. Contact Us:

If you have any questions about this Privacy Policy, please contact us at: admin@sitterville.net.

## 9. Florida Residents:

Florida residents may have additional personal information rights and choices. Please see our Privacy Notice for Florida Residents for more information.

This Privacy Policy applies only to our online services and does not apply to any third-party websites, services, or applications, even if they are accessible through our Services.

By using our services, you agree to the terms of this Privacy Policy.